

Hints for the download of *Ricky and the Spider*

- Depending on your spam-filter, the email with your access data can vanish in your spam-folder. Please check your spam-folder during the next days.
- To download *Ricky and the Spider*, please use your email-address and the password that was sent to you.
- If you forgot your password, you can ask for a new one at the log-in page.
- The installation file is about 800 MB. Time for download depends on your internet connection.
- The file that you download is an installation file. After download is finished, double-click on RickySetup.exe (or RickySetup.pkg on a Mac) and follow the instructions of the installation program.
- When starting *Ricky and the Spider* for the first time, you need an internet connection to activate the game. Fill in your email address and your password and click on 'continue'. The program now checks whether you have actually bought the game.
- You need passwords to proceed in the game! Please consult the technical FAQs on the website for more information.